**PROGRAM**

**In the chair** Prof. Karel van HULLE, KU Leuven and Goethe University Frankfurt

**14.00 – 14.10** Welcome address

**14.10 – 15.05 PART 1**

**Insurance industry and its performance during the pandemic 2020**

* Impact of the pandemics on the global insurance industry
* The Georgian insurance market – key trends and challenges

**Keynote speeches**

* Prof. Karel van HULLE, KU Leuven and Goethe University Frankfurt
* Francisco CARRASCO BAHAMONDE, Deputy Director General of Regulation and International Relations, Directorate General of Insurance and Pension Funds
* David ONOPRISHVILI, Chairman, Insurance State Supervision Service of Georgia

**14.50 – 15.05 Panel – Moving ahead towards growth and regulatory modernization of the Georgian market**

* David ONOPRISHVILI, Chairman, Insurance State Supervision Service of Georgia
* Dimitri KUMSISHVILI, President of the Board, Green Insurance Georgia

**15.05 – 15.10 break**

**15.10 – 15.55 PART 2**

**Health insurance challenges during the Covid 19**

* Claims costs control – a key issue in the health insurance long-term sustainability
* Covering the Covid-19 risk:  between customers’ needs and business limitations

**Keynote speech**

* Miriam BLAZQUEZ, Chief Risks Officer, Sanitas (BUPA Group)**)**

**15.30-15.55 Panel – Health insurance under and beyond the Covid 19 pressure**

* Aleksandre KOBAKHIDZE, Deputy Medical Director, EuroinsGeorgia
* Cornelia PARASCHIV (SCARLATESCU), Managing Partner, Medical Check In
* Michael JAPARIDZE, CEO, ARDI Insurance (tbc)

**15.55 – 16.00 break**

**16.00-16.45 PART 3**

**Digitalization – fast ahead under the pandemic pressure**

* Going digital at a high pace: asking the right questions, making the right choices
* Improving customers’ insurance journey through technology
* Technology “behind the curtains” – what customers never see, but provides for real benefits?

**Keynote speech**

Jason Nick Shing LAU, Partner, Corporate Entrepreneurship, CORE Strateji, Turkey

**16.20 – 16.45 Panel InsurTech**

* Prof. Klime POPOSKI, Insurance department of St. Kliment Ohridski University, Macedonia
* Desislav DANOV, Manager, Fintechguardian; Founder of InsurtechBalkans Hub, Bulgaria

**16.45 – 17.00 Closing remarks**

* **Karel van HULLE**
* **David ONOPRISHVILI**
* **Daniela GHETU**
* **Sergiu COSTACHE**

**Hosted by**

Daniela GHETU, Editorial Director, XPRIMM Publications

Sergiu COSTACHE, Director General, Media XPRIMM